

spectraTi

Custom Titanium Abutments

SpectraTi™ additional terms and conditions

These guarantee terms & conditions cover abutments, including abutment screws manufactured and distributed by The Bristol Crown Company. **THESE TERMS AND CONDITIONS ARE VALID AS OF SEPTEMBER 1ST 2014.**

GUARANTEE PERIODS Subject to the exclusions and limitations described in these T&Cs, Bristol Crown will provide the following benefits:

- Lifetime guarantee for titanium abutments.
- Five year guarantee for zirconia abutments.

SCOPE OF GUARANTEE If the abutment has defects in materials or workmanship such that it does not meet Bristol Crown's quality standards, then we will remake the abutment at no additional charge.

If the implant fails, and if the manufacturer and distributor of the implant refuses to honour their warranty for the implant exclusively due to the use of the Bristol Crown abutment, Bristol Crown will reimburse the laboratory for the purchase cost of the replacement implant and will remake the abutment at no additional charge, provided that the laboratory is otherwise eligible and follows the claim procedure outlined below.

The cost of return shall be borne by Bristol Crown in cases covered by the guarantee under these T&Cs.

ELIGIBILITY All procedures using abutments (and implants)—before, during and after implantation—must be performed in accordance with Bristol Crown and the implant company's protocols, guidelines and instructions, as well as generally accepted dental practices.

CLAIM PROCEDURE To receive benefits under these T&C, the laboratory must comply with all of the following:

- The laboratory must contact Bristol Crown on 0117 977 3593 and/or info@bristolcrown.com to request instructions for returning the Abutment; and

- Return a detailed description (documenting the cause of the claimed failure), and the abutment, which must be decontaminated, to Bristol Crown within thirty days from the date on which the claimed defect was discovered by the treating clinician.
- Laboratories submitting these documents for failed implants must provide the following information:
 - *documentation of the case, including demonstration that implants were indicated and that no contra-indicated conditions existed (see EXCLUSIONS) for that particular patient;*
 - *written confirmation that the implant company refused to honour its guarantee exclusively due to the use of the abutment; and*
 - *a receipt or invoice for replacement implant for reimbursement.*

EXCLUSIONS This guarantee period is life from the date that the implant is first loaded. The guarantee becomes void if the abutment has been modified, ground, or altered in any other way.

This guarantee also becomes void if the failure is caused by:

- trauma, accident, or any other damage caused by the patient or third party;
- implants placed in a patient with contra-indicated conditions to successful implant integration, including but not limited to diseases related to alcoholism, uncontrolled diabetes, cigarette smoking, or habitual drug dependency.
- normal wear and tear.

LIMITATIONS The guarantee is exclusively for the benefit of eligible laboratories and is not for the benefit of any other person or entity,

including, but not limited to, any patients and other intermediate suppliers.

These T&Cs, and the obligations, benefits and remedies set out herein, are the sole obligations, rights, benefits and remedies with respect to the abutments and subject matter of this guarantee. Any other rights, benefits and/or remedies, including, but not limited to, laboratory and clinical treatment related fees, are expressly excluded.

Except for the guarantee specified in these T&Cs, neither Bristol Crown nor any Bristol Crown representatives or other third parties which manufacture or distribute the abutments, make any representation, guarantee, or covenant, expressed or implied, written or oral, with respect to the abutments, including, but not limited to, any implied guarantees of merchantability, durability or fitness for a particular use or purpose.

In addition, to the maximum extent permitted by law, Bristol Crown disclaims (on behalf of itself and any of its representatives or other third parties which manufacture or distribute the abutments) any liability with respect to failure of the treating clinician/laboratory to conform to generally accepted standards of dental practices and any other direct, indirect, incidental or consequential damages related to the design, composition, condition, use or performance of the abutments, including, but not limited to, lost earnings, income or profit.

CHANGE OR WITHDRAWAL OF THE GUARANTEE Bristol Crown reserves the right to change or withdraw these T&Cs at any time without notice. Any such change or withdrawal will not affect the guarantee of Abutments already installed in patients, and fully paid by the laboratory, prior to the date thereof.

BristolCrownCo 

Your Digital Partner

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